



NIP-216-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Tooru HORIE et al.
Serial No.: 10/796,172
Filed: March 10, 2004
For: ANSWER SYSTEM FOR TECHNICAL SUPPORT, AND
TECHNICAL SUPPORT METHOD
Group: 2167
Examiner: L. Black

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

February 22, 2006

Sir:

In response to the Office Action dated August 29, 2005, the period for reply thereto being extended three months by the attached Petition for Extension of Time to expire February 28, 2006, reconsideration and withdrawal of the outstanding rejections and allowance of the present application are respectfully requested in view of the following amendments and remarks.

Amendments to the Specification begin on page 2.

Amendments to the Claims begin on page 5.

Amendments to the Drawings are on page 12.

Remarks are included following the amendments.

An **Appendix** including amended drawing figures is attached following the

Remarks.